

# Casa del Mar Condominiums

All Check-In and Check-Out Procedures are completed at  
A B SEA SALES AND RENTALS, INC.  
8610 Seawall Blvd. Ste. 100  
Galveston, TX 77554

OPEN DAILY 10:00 A.M. TO 4:00 P.M.

**AFTER 4:00 P.M. ARRIVALS MUST CALL FOR LATE CHECK-IN INSTRUCTIONS ON DAY OF ARRIVAL**

**\*\*PLEASE NOTE: CASA DEL MAR PROPERTY OFFICE CANNOT ASSIST YOU IN ANY WAY. ALL GUEST RELATIONS MUST BE DIRECTED TO A B SEA SALES & RENTALS WHERE YOUR CHECK-IN ORIGINATED.**

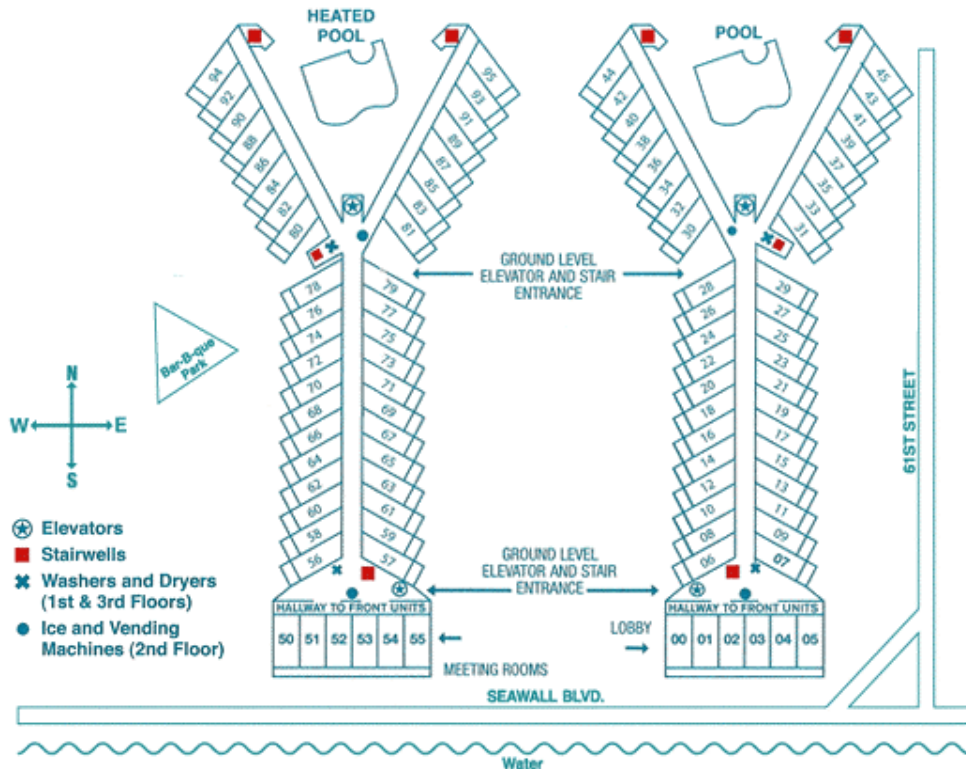
**OFFICE PHONE 409-740-1245**

**AFTER HOURS WEEKEND EMERGENCY CONTACT:** (409)-770-3284  
(above number for lock-outs (\$50), and after Hour emergencies only)

**WEEK DAY AFTER HOURS EMERGENCY CONTACT:** 409-771-9525 OR 409-599-0454

IN ORDER FOR YOU AND ALL OTHERS TO ENJOY YOUR STAY PLEASE FOLLOW GUIDELINES LISTED BELOW:

1. MAXIMUM OCCUPANCY PER UNIT- 4 ADULTS & 2 CHILDREN.
2. NO ANIMALS OR PETS OF ANY KIND.
3. BALCONIES MUST BE KEPT FREE OF CLUTTER. NO TOWELS, SWIM SUITS, DECORATIONS, ETC, ARE TO BE HUNG FROM BALCONIES.
4. VEHICLES (2max) MUST PARK IN DESIGNATED AREAS WITH PROPER PERMIT ISSUED BY CASA DEL MAR. NO BOATS, TRAILERS, REC. VEHICLES, ETC. , ALLOWED ON PROPERTY.
5. GUESTS ARE NOT ALLOWED TO MAKE LOUD, OBJECTIONABLE, OR DISTURBING NOISE.



- 7) STEREOS, TV'S, ETC., MUST BE PLAYED AT A VOLUME NOT TO DISTURB OTHERS.

- 7 COMMON SIDEWALKS, DRIVEWAYS, OR PARKING AREAS MAY NOT BE OBSTRUCTED OR USED AS PLAY AREA, OR USED TO RIDE BICYCLES, ROLLER BLADES, SKATEBOARDS, ETC.
- 8 BICYCLES MUST BE KEPT INSIDE UNIT, OR SECURELY LOCKED TO BICYCLE RACK PROVIDED ON GROUND LEVEL.
- 9 TRASH MUST BE PLACED IN TRASH RECEPTACLE. DUMPSTERS ARE AT REAR OF PROPERTY.
- 10 YOU MAY BARBECUE USING PITS ON WEST SIDE OF PROPERTY ONLY.
- 11 APPROPRIATE FAMILY ATTIRE AND LANGUAGE MUST BE PRESENTED IN COMMON AREAS OR LIMITED COMMON AREAS, SPECIFICALLY CLOTHING WHICH CONCEALS THE PERSON IN A MANNER SUITABLE FOR A FAMILY ATMOSPHERE.
- 12 NO CONSUMPTION OF ALCHOLIC BEVERAGES PERMITTED IN COMMON AREAS OR POOL.

**THANK YOU  
FOR CHOOSING  
AB SEA SALES AND RENTALS, INC.**

IF YOU HAVE ANY QUESTIONS OR CONCERNS PLEASE FEEL FREE TO CONTACT US.

[www.galvestonreservations.com](http://www.galvestonreservations.com)

- 1 **EACH UNIT IS PRIVATELY OWNED: DO NOT REMOVE** anything from the unit or leave items in another unit. Any missing items will be charged to the responsible party. Do not take towels to pool or beach area. Please bring your own beach towels. **ALL UNITS ARE NON-SMOKING. SMOKING IS ALLOWED ON BALCONIES ONLY (\$200.00 SMOKING FEE WILL APPLY).**
- 2 **PLEASE CHECK YOUR UNIT UPON ARRIVAL.** Should you encounter a problem with air conditioning, telephones, television, ect, let us know as soon as you realize there is a problem. **Refunds or discounts will not be made due to maintenance-related problems, but we will make every effort to correct the problem as soon as possible or move you move to another unit, if possible.** The guest will pay any damages or excessive cleaning. Guest must follow regulations set forth of 6 people MAX per 1-bedroom unit.
- 3 **Person reserving unit must be 21 years of age or older and must occupy unit. No House Parties. Underage drinking will not be tolerated and will be subject to immediate eviction without refunds.**
- 4 **FOR ADDITIONAL TOWELS OR MAID SERVICE** call 740-1245 before 12:00 p.m. Clean towels are \$10.00 for 1-bedroom. Maid service is \$40.00 for a 1-bedroom. Coin-operated washers and dryers are located 2nd & 3rd of each building. Soap powder, dishwasher powder, paper towels are not furnished. Toilet or facial tissue, soap or trash bags are not replenished. Trash to be contained in tied plastic bags and taken to the dumpster. Additional fees will be charged to guests for extra cleaning.
- 5 **MINOR MAINTENANCE PROBLEMS, DISSATISFACTION WITH UNIT, VIEW, ETC.,** ARE NOT CONSIDERED EMERGENCIES.THESE SITUATIONS SHOULD BE REPORTED DURING OFFICE HOURS AND TAKEN CARE OF DURING NORMAL OFFICE HOURS. THE OFFICE IS OPEN DAILY FROM 10:00 A.M. TO 5:00 P.M. ADJUSTED TO LONGER PERIODS DURNG PEAK SEASON TIMES.
- 6 **TELEPHONES:** Each unit has a private telephone line. The number can be found on your confirmation. Local calls are free; long distance calls made with 3<sup>rd</sup> party billing (calling or credit card). Collect calls cannot be accepted.
- 7 **BARBECUING** is allowed in designated areas only. **No other Barbecuing allowed.**
- 8 **PETS OF ANY KIND ARE PROHIBITED:** Violators will be requested to remove the animal or leave the property. Refunds are not given for violations. If a pet is brought in, guest will be charged for exterminating plus one one-day rent for loss of rent due to downtime for exterminating.
- 9 **TOWELS, BATHING SUITS, ECT.** should not be draped from balconies. – **Do Not feed seagulls from balconies (people below you will appreciate it!)**
- 10 **CHECK FEET AND/OR SHOES** for tar before entering the condo. Should carpets need shampooing due to **excessive** tar, guest will be charged.
- 11 **POOL HOURS:** The swimming pool is open from 9:00 a.m. to 11:00 p.m. Children under 14 must be accompanied by an adult. Children under 8 years of age are not permitted in the hot tub. Hot tub is reserved for adults only from 9:00 p.m. to 11.00 p.m. No glass containers. Radio/CD players allowed only with earphones.
- 12 **KEYS AND BANDS:** Unless other arrangements have been made, these must be returned to the office upon departure or

a charge of \$30.00 per key and \$5.00 per band will be made.

- 13 **CHECK-IN AND CHECK- OUT: Check-in after 3:00 p.m. as each unit becomes clean and ready. Check-out is no later than 11:00 a.m. and strictly enforced during peak times.** Check-in can be as early as 10:00 a.m. in off-season only. Call the office on your arrival date. Check-out time strictly enforced and penalties will apply. During off-season late check-out for a nominal fee, ask at office for details.
- 14 **NO PERSONAL CHECKS.** Visa, MC, Amex accepted.
- 15 **CANCELLATION/MODIFICATION POLICY AND REFUNDS:** A \$75.00 cancellation charge will apply to ALL CANCELLATIONS. Refunds minus fee will be given if cancelled by 12:00 (noon) 2 weeks prior to arrival date. If cancelled or modified after these deadlines the entire amount paid is forfeited. All Special Event/Holiday reservations also require the balance to be paid by 12:00 (noon) Two (2) Weeks prior to date of arrival.  
Failure to keep a reservation (No Show) will be charged the entire payment with remaining days cancelled. Refunds are not given for early departure due to weather, being asked to leave for failure to comply with the rules and regulations, illness, emergencies, or change of plans. Additional travel insurance is highly recommended to insure your assets and travel plans. Information is available through our office. A one-time suite modification can be made at no charge if completed two weeks prior to your arrival date.
- 16 Failure to keep a reservation (no show) will be charged the entire deposit. Refunds are not given for early departure due to weather, being asked to leave for failure to comply with the rules and regulations, illness, emergencies, or charge of plans.
- 17 **MOST DOORS LOCK AUTOMATICALLY.** During office hours - no charge. After the office is closed (5:00 p.m.), it is a \$40.00 cash charge if you loose the keys or lock them in your unit for someone to come back to the property to let you in your unit. Should office staff be unavailable the guest will pay locksmith charges.
- 18 **DO NOT RUN AIR CONDITIONER OR HEATER WITH THE DOORS OR WINDOWS OPEN.**
- 19 **NEITHER AB SEA SALES AND RENTALS, INC.** nor its properties, affiliates, or representing agents shall be deemed or held liable for any guest's items/properties that are either lost, stolen, damaged, etc. or personal injuries.
- 20 **EACH ITEM** is subject to change without notice.